

Transcript: Pearl

Rojas-6043501358923776-5559294731927552

Full Transcript

Hi. Good afternoon. Thank you for calling Better For Better card. My name is Pearl. Who the hell was I just speaking with? Uh, Saluda Darden . And how can I assist you? Um, I got a text message saying there was a lapse in payment or something like that, a lapse in coverage for the last one to two weeks. Okay. Do you work for a staffing agency? Um, I did. I'm not sure how long ago I stopped working there, so I was just double checking that everything was fine on my end. Yep. That's probably why, that's why you were getting those texts. It's just because you're no longer receiving a paycheck from that staffing agency, your, um, coverage is not being covered. Oh, okay. Yeah. That's fine. I don't work there no more, um, and I already got paid, but I was just checking. All right. No, you're good. Have a good one. You as well. Thank you for calling.

Conversation Format

Speaker speaker_0: Hi. Good afternoon. Thank you for calling Better For Better card. My name is Pearl. Who the hell was I just speaking with?

Speaker speaker_1: Uh, Saluda Darden .

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Um, I got a text message saying there was a lapse in payment or something like that, a lapse in coverage for the last one to two weeks.

Speaker speaker_0: Okay. Do you work for a staffing agency?

Speaker speaker_1: Um, I did. I'm not sure how long ago I stopped working there, so I was just double checking that everything was fine on my end.

Speaker speaker_0: Yep. That's probably why, that's why you were getting those texts. It's just because you're no longer receiving a paycheck from that staffing agency, your, um, coverage is not being covered.

Speaker speaker_1: Oh, okay. Yeah. That's fine. I don't work there no more, um, and I already got paid, but I was just checking.

Speaker speaker_0: All right. No, you're good.

Speaker speaker_1: Have a good one.

Speaker speaker_0: You as well. Thank you for calling.