

## **Transcript: Pearl**

**Rojas-6036115545047040-6305503544262656**

### **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hi. Good afternoon. This call is for Mr. Randall. My name is Pearl calling from Benefits Unicard, calling on behalf of your staffing agency BGSS. We are processing healthcare enrollment forms, and on your form, you chose a plan but then you chose no coverage, you choose not to participate. So we're just calling to confirm whether you needed coverage or not. At the moment, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-487-4856 and an agency too will be able to help you with this enrollment process. Thank you and have a great day.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Hi. Good afternoon. This call is for Mr. Randall. My name is Pearl calling from Benefits Unicard, calling on behalf of your staffing agency BGSS. We are processing healthcare enrollment forms, and on your form, you chose a plan but then you chose no coverage, you choose not to participate. So we're just calling to confirm whether you needed coverage or not. At the moment, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-487-4856 and an agency too will be able to help you with this enrollment process. Thank you and have a great day.