

Transcript: Pearl

Rojas-6031545229328384-6469064202862592

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for eight one six two seven three six seven nine two . Good afternoon, this call is for Mr. Laforet. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff at EGC Focus Workforce Management. We have been processing mail this afternoon and your benefit card was sent back to the office due to address being incomplete. So we're just calling to confirm your address so we can get your card resent to you. If you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 to confirm your address, that would be great. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for eight one six two seven three six seven nine two .

Speaker speaker_1: Good afternoon, this call is for Mr. Laforet. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff at EGC Focus Workforce Management. We have been processing mail this afternoon and your benefit card was sent back to the office due to address being incomplete. So we're just calling to confirm your address so we can get your card resent to you. If you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 to confirm your address, that would be great. Thank you and have a great day.