

Transcript: Pearl

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Full Transcript

Thank you so much for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with? Uh, this is, uh, Shawn High. And how can I assist you? Oh, yeah, I, uh, signed up for the insurance like a couple weeks ago and I just realized that it came out of my, uh, my check, uh, today, and I was trying to see if, uh, I don't have a card or anything, like, when I go to the doctor or anything, do I need a card, or do I, what do I, what kind of number do I need to, information I need- So- ... to get in? So if you see the deduction today, you'll become active on Monday, um- Okay. ... and then you'll receive your cards by the end of the week. M- Medical goes to your email and then if you did like vision, dental or preventive health, that, they will go to your residence. Okay, so medical comes to my email? Yes, sir. Okay, then I'll have those cards next week some time? At the end of the next, at the end of next week, you should receive your cards if, um, if we, we received the deduction on Monday. Okay. Okay. Okay, then. All right. Thanks. No problem. Thank you so much for calling. Have a great day. All right.

Conversation Format

Speaker speaker_0: Thank you so much for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with?

Speaker speaker_1: Uh, this is, uh, Shawn High.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Oh, yeah, I, uh, signed up for the insurance like a couple weeks ago and I just realized that it came out of my, uh, my check, uh, today, and I was trying to see if, uh, I don't have a card or anything, like, when I go to the doctor or anything, do I need a card, or do I, what do I, what kind of number do I need to, information I need-

Speaker speaker_0: So-

Speaker speaker_1: ... to get in?

Speaker speaker_0: So if you see the deduction today, you'll become active on Monday, um-

Speaker speaker_1: Okay.

Speaker speaker_0: ... and then you'll receive your cards by the end of the week. M- Medical goes to your email and then if you did like vision, dental or preventive health, that, they will go

to your residence.

Speaker speaker_1: Okay, so medical comes to my email?

Speaker speaker_0: Yes, sir.

Speaker speaker_1: Okay, then I'll have those cards next week some time?

Speaker speaker_0: At the end of the next, at the end of next week, you should receive your cards if, um, if we, we received the deduction on Monday.

Speaker speaker_1: Okay. Okay. Okay, then. All right. Thanks.

Speaker speaker_0: No problem. Thank you so much for calling. Have a great day.

Speaker speaker_1: All right.