

## Transcript: Pearl

**Rojas-6008695286448128-4895496168325120**

### Full Transcript

Hi. Good morning. Thank you for calling Benefits in a Cart, my... *f* Hi. Can you hear me okay? Yes. Um, I wanted to opt out of that MedRx. I only- Okay. What's the name of the company you work for? Hmm? I'm sorry? What's the name of the company you work for? Serge. And the last four digits of your Social? 4831. All right. And your name? Tammy Harden. Two, one moment. Verify your date of birth, please. 9/16/74. And your address. And my what? Address. 160 Lakewood Drive, Apartment 53, Bell Mountain, Ohio 43311. All right. And your phone number is 539-1532? That's correct. And I have your email address at tammyharden@yahoo.com? That's correct. All right. And you said you wanted to opt out today, correct? Yeah. I've got you opted out. Is there anything else I can assist you with? Nope. Thank you. Thank you so much for calling. You have a great day. You, too.

### Conversation Format

Speaker speaker\_0: Hi. Good morning. Thank you for calling Benefits in a Cart, my... *f*

Speaker speaker\_1: Hi. Can you hear me okay?

Speaker speaker\_0: Yes.

Speaker speaker\_1: Um, I wanted to opt out of that MedRx. I only-

Speaker speaker\_0: Okay. What's the name of the company you work for?

Speaker speaker\_1: Hmm? I'm sorry?

Speaker speaker\_0: What's the name of the company you work for?

Speaker speaker\_1: Serge.

Speaker speaker\_0: And the last four digits of your Social?

Speaker speaker\_1: 4831.

Speaker speaker\_0: All right. And your name?

Speaker speaker\_1: Tammy Harden.

Speaker speaker\_0: Two, one moment. Verify your date of birth, please.

Speaker speaker\_1: 9/16/74.

Speaker speaker\_0: And your address.

Speaker speaker\_1: And my what?

Speaker speaker\_0: Address.

Speaker speaker\_1: 160 Lakewood Drive, Apartment 53, Bell Mountain, Ohio 43311.

Speaker speaker\_0: All right. And your phone number is 539-1532?

Speaker speaker\_1: That's correct.

Speaker speaker\_0: And I have your email address at tammyharden@yahoo.com?

Speaker speaker\_1: That's correct.

Speaker speaker\_0: All right. And you said you wanted to opt out today, correct?

Speaker speaker\_1: Yeah.

Speaker speaker\_0: I've got you opted out. Is there anything else I can assist you with?

Speaker speaker\_1: Nope. Thank you.

Speaker speaker\_0: Thank you so much for calling. You have a great day.

Speaker speaker\_1: You, too.