

Transcript: Pearl

Rojas-5972751504424960-5384134826442752

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. 3-1-2-6-3-9-6-5-7-8. Is not available. Please leave your message after the tone. After you have finished your message, just hang up, or to hear more options, please press one. Hi, good afternoon. This call is for Mr. Castillo. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, Surge Staffing. We are processing returned mail this afternoon, and your mail... Your Benefit Card was returned due to no such number. So we're just calling to confirm your mailing address so we can get your card resent to you. If you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. Anything you need to speak to, we'll be able to help you with this process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: 3-1-2-6-3-9-6-5-7-8.

Speaker speaker_2: Is not available. Please leave your message after the tone. After you have finished your message, just hang up, or to hear more options, please press one.

Speaker speaker_3: Hi, good afternoon. This call is for Mr. Castillo. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, Surge Staffing. We are processing returned mail this afternoon, and your mail... Your Benefit Card was returned due to no such number. So we're just calling to confirm your mailing address so we can get your card resent to you. If you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. Anything you need to speak to, we'll be able to help you with this process. Thank you and have a great day.