

Transcript: Pearl

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. ... number and a brief message, and we'll get back as soon as possible. And you have a wonderful day or night. To disconnect, press one. If you still want to leave a message for this person, press three, or simply stay on the line. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Hi, good afternoon. This call is for Mr. Schuber. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff agency, MAU. We are processing healthcare enrollment forms, and on your form you chose a couple coverages that can't be chosen together. So we're just calling to confirm which plans you're wanting to enroll in. At this moment, you'll be enrolled in the lower-priced plans of the four. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: ... number and a brief message, and we'll get back as soon as possible. And you have a wonderful day or night.

Speaker speaker_0: To disconnect, press one. If you still want to leave a message for this person, press three, or simply stay on the line. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options.

Speaker speaker_2: Hi, good afternoon. This call is for Mr. Schuber. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff agency, MAU. We are processing healthcare enrollment forms, and on your form you chose a couple coverages that can't be chosen together. So we're just calling to confirm which plans you're wanting to enroll in. At this moment, you'll be enrolled in the lower-priced plans of the four. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.