

Transcript: Pearl

Rojas-5903692401164288-5239715824353280

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with? Hello? Hi. Who do I have the pleasure of speaking with? This is Shontelle Fortena. And how can I assist you? And how can I assist you? Is this Beniversal Benefits Resources? Um, no. This is Benefits in a Card. Okay. Sorry.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who do I have the pleasure of speaking with?

Speaker speaker_2: Hello?

Speaker speaker_1: Hi. Who do I have the pleasure of speaking with?

Speaker speaker_2: This is Shontelle Fortena.

Speaker speaker_1: And how can I assist you? And how can I assist you?

Speaker speaker_2: Is this Beniversal Benefits Resources?

Speaker speaker_1: Um, no. This is Benefits in a Card.

Speaker speaker_2: Okay. Sorry.