**Transcript: Pearl** 

Rojas-5886440754561024-6419362041479168

## **Full Transcript**

Your call may be monitored for reporting, quality assurance purposes. Hi, good afternoon. This is calling for card for a Ms. Tyler, uh, on behalf of your staff at HCPCSF. We're a process healthcare enrollment forms, and on your form, you chose coverage, but then you also chose no coverage if you choose not to participate. So we're just calling to confirm whether you needed coverage or not. At this moment, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll. You can give us a call Monday to Friday, 8:00 AM to 3:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with the enrollment process. Thank you and have a great day.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored for reporting, quality assurance purposes.

Speaker speaker\_1: Hi, good afternoon. This is calling for card for a Ms. Tyler, uh, on behalf of your staff at HCPCSF. We're a process healthcare enrollment forms, and on your form, you chose coverage, but then you also chose no coverage if you choose not to participate. So we're just calling to confirm whether you needed coverage or not. At this moment, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll. You can give us a call Monday to Friday, 8:00 AM to 3:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with the enrollment process. Thank you and have a great day.