

Transcript: Pearl

Rojas-5858269475160064-4841554280759296

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello. Can I speak with Teodoro, please? Yes. Yes. Hi, my name is Perla. I'm calling from Benefits in a Card on behalf of your employment agency, The WorkSource. From Cortes? No, I'm calling on behalf of your employment agency, The WorkSource. Oh, yes. Okay. You and I spoke on Friday about your name being incorrectly on the cards. Have they fixed-- Have they fixed the cards now? I've already emailed you copies. Yes, yes. Thank you. Do you have any questions? No, no, nothing. Everything is fine now. The letter... Thank you. Yes. You have a good day. Thank you for taking my call. Yes, thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello. Can I speak with Teodoro, please? Yes. Yes.

Speaker speaker_2: Hi, my name is Perla. I'm calling from Benefits in a Card on behalf of your employment agency, The WorkSource.

Speaker speaker_1: From Cortes?

Speaker speaker_2: No, I'm calling on behalf of your employment agency, The WorkSource.

Speaker speaker_1: Oh, yes.

Speaker speaker_2: Okay. You and I spoke on Friday about your name being incorrectly on the cards. Have they fixed-- Have they fixed the cards now? I've already emailed you copies.

Speaker speaker_1: Yes, yes. Thank you.

Speaker speaker_2: Do you have any questions?

Speaker speaker_1: No, no, nothing. Everything is fine now. The letter... Thank you.

Speaker speaker_2: Yes. You have a good day. Thank you for taking my call.

Speaker speaker_1: Yes, thank you.