

Transcript: Pearl

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who the hell is I just speaking with? Uh, Paul Martinez. And how can I assist you? Uh, uh, I would like to opt out of the insurance thing, for Surge. Okay, who, what's the name of, uh, for Surge? And the last four digits of your Social? 7408. Okay. And what's your date of birth? 12/17/1971. All right. And if you can confirm your address for me? Uh, I think I've got the... Give me one second. I think it's the 109 Orchard Hills Drive. Okay. What's the city and state there? Uh, Jeffersonville, Indiana. Okay. Can I have your phone number as 812-670-0188? Yeah. And your email address as 90srock2206 at gmail.com? Yes, it is. All right. And you said you're declining coverage today, correct? The what? You said you're declining coverage today? Yeah. All righty. And I went ahead and got you opted out. Is there anything else I can assist you with? That's it. Thank you so much for calling. Have a great day. Thank you. Bye. Do you want a lollipop, a chili one? Techa would like...

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good morning. Thank you for calling Benefits in a Card. My name is Pearl. Who the hell is I just speaking with?

Speaker speaker_2: Uh, Paul Martinez.

Speaker speaker_1: And how can I assist you?

Speaker speaker_2: Uh, uh, I would like to opt out of the insurance thing, for Surge.

Speaker speaker_1: Okay, who, what's the name of, uh, for Surge? And the last four digits of your Social?

Speaker speaker_2: 7408.

Speaker speaker_1: Okay. And what's your date of birth?

Speaker speaker_2: 12/17/1971.

Speaker speaker_1: All right. And if you can confirm your address for me?

Speaker speaker_2: Uh, I think I've got the... Give me one second. I think it's the 109 Orchard Hills Drive.

Speaker speaker_1: Okay. What's the city and state there?

Speaker speaker_2: Uh, Jeffersonville, Indiana.

Speaker speaker_1: Okay. Can I have your phone number as 812-670-0188?

Speaker speaker_2: Yeah.

Speaker speaker_1: And your email address as 90srock2206 at gmail.com?

Speaker speaker_2: Yes, it is.

Speaker speaker_1: All right. And you said you're declining coverage today, correct?

Speaker speaker_2: The what?

Speaker speaker_1: You said you're declining coverage today?

Speaker speaker_2: Yeah.

Speaker speaker_1: All righty. And I went ahead and got you opted out. Is there anything else I can assist you with?

Speaker speaker_2: That's it.

Speaker speaker_1: Thank you so much for calling. Have a great day.

Speaker speaker_2: Thank you.

Speaker speaker_1: Bye. Do you want a lollipop, a chili one? Techa would like...