

Transcript: Pearl

Rojas-5821168110452736-5537640089042944

Full Transcript

The one you were talking about. Good morning. Thank you for calling Benefits in a Card. My name is Perla. Who can I help or just speaking with? Hello, this is Dustin Franklin. I'm calling back. Um, I need to talk to somebody about my nephew, D'Anthony Maffrey. Um, I'm here with him now, though, so he can verify. Okay. Um, here, I'll hand him the phone. All right. Thank you. Yup. Hi. Um, what is the name of the staffing agency you work for, Mr. Maffrey? Associated Staffing. Associated Staffing. And the last four digits of your Social? Uh, five-seven-six-seven. Okay. And if you can just confirm your address and date of birth. 802, North Colorado, sep- sev- or... move cap. 802 North Colorado and September 28th, 2006. Okay. What's your city and state? Uh, Hastings, Nebraska. Okay. Can I have your phone number as 402-469-3941? Mm-hmm. Can I have your email address as maffrey_ uh, then your first name four@gmail.com? Yep. All righty. And, um, your- your guardian was just telling me that you wanted to know if you have coverage. At the moment, you don't have any active coverage but you are eligible to enroll. It does... But it does take one to two weeks to become effective. All right. That's all we needed. All right. Thank you so much for calling. You guys have a great day.

Conversation Format

Speaker speaker_0: The one you were talking about.

Speaker speaker_1: Good morning. Thank you for calling Benefits in a Card. My name is Perla. Who can I help or just speaking with?

Speaker speaker_0: Hello, this is Dustin Franklin. I'm calling back. Um, I need to talk to somebody about my nephew, D'Anthony Maffrey. Um, I'm here with him now, though, so he can verify.

Speaker speaker_1: Okay.

Speaker speaker_0: Um, here, I'll hand him the phone.

Speaker speaker_1: All right. Thank you.

Speaker speaker_2: Yup.

Speaker speaker_1: Hi. Um, what is the name of the staffing agency you work for, Mr. Maffrey?

Speaker speaker_0: Associated Staffing.

Speaker speaker_2: Associated Staffing.

Speaker speaker_1: And the last four digits of your Social?

Speaker speaker_2: Uh, five-seven-six-seven.

Speaker speaker_1: Okay. And if you can just confirm your address and date of birth.

Speaker speaker_2: 802, North Colorado, sep- sev- or... move cap. 802 North Colorado and September 28th, 2006.

Speaker speaker_1: Okay. What's your city and state?

Speaker speaker_2: Uh, Hastings, Nebraska.

Speaker speaker_1: Okay. Can I have your phone number as 402-469-3941?

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: Can I have your email address as maffrey_ uh, then your first name four@gmail.com?

Speaker speaker_2: Yep.

Speaker speaker_1: All righty. And, um, your- your guardian was just telling me that you wanted to know if you have coverage. At the moment, you don't have any active coverage but you are eligible to enroll. It does... But it does take one to two weeks to become effective.

Speaker speaker_2: All right.

Speaker speaker_0: That's all we needed.

Speaker speaker_1: All right. Thank you so much for calling. You guys have a great day.