

## Transcript: Pearl

**Rojas-5813051532558336-6726342974947328**

### Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Thank you for calling Benefits and a Card. My name is Pearl Hooda. Who's speaking with? This is Tyrone Childs. And how can I assist you? Um, I want to un-enroll. I'm working with Search Admin, and they said I will be automatically enrolled in this program unless I call to opt out. Okay. What are the last four digits of your Social? Seven, five, five, zero. Okay. And if you can confirm your address and date of birth, please. Uh, 1305 Trinity Place, Middletown, Ohio. That's Apartment 2A. Date of birth, uh, June 25th, 1969. All righty. And I have your phone number as 513-507-9503? Correct. And I have your email address as chillychilds25@gmail.com? Correct. All righty. You said you're wanting to opt out, correct? Yes. All righty. Well, I got you opted out. Is there anything else I can assist you with? No, that's it. Thank you so much for calling. You have a great day. Thank you.

### Conversation Format

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hi, good afternoon. Thank you for calling Benefits and a Card. My name is Pearl Hooda. Who's speaking with?

Speaker speaker\_2: This is Tyrone Childs.

Speaker speaker\_1: And how can I assist you?

Speaker speaker\_2: Um, I want to un-enroll. I'm working with Search Admin, and they said I will be automatically enrolled in this program unless I call to opt out.

Speaker speaker\_1: Okay. What are the last four digits of your Social?

Speaker speaker\_2: Seven, five, five, zero.

Speaker speaker\_1: Okay. And if you can confirm your address and date of birth, please.

Speaker speaker\_2: Uh, 1305 Trinity Place, Middletown, Ohio. That's Apartment 2A. Date of birth, uh, June 25th, 1969.

Speaker speaker\_1: All righty. And I have your phone number as 513-507-9503?

Speaker speaker\_2: Correct.

Speaker speaker\_1: And I have your email address as chillychilds25@gmail.com?

Speaker speaker\_2: Correct.

Speaker speaker\_1: All righty. You said you're wanting to opt out, correct?

Speaker speaker\_2: Yes.

Speaker speaker\_1: All righty. Well, I got you opted out. Is there anything else I can assist you with?

Speaker speaker\_2: No, that's it.

Speaker speaker\_1: Thank you so much for calling. You have a great day.

Speaker speaker\_2: Thank you.