**Transcript: Pearl** 

Rojas-5800881796857856-6607446053404672

## **Full Transcript**

Your call has been forwarded to voicemail. Your call is being monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Afternoon, this call is for Miss Robinson. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, BGSS. We are, um, we are processing healthcare enrollment forms. And on your form you chose some plans, but you also chose no cover to choose not to participate. So we're just calling to confirm whether you needed coverage or not. At this moment, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

## **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail.

Speaker speaker\_1: Your call is being monitored or recorded for quality assurance purposes.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Afternoon, this call is for Miss Robinson. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, BGSS. We are, um, we are processing healthcare enrollment forms. And on your form you chose some plans, but you also chose no cover to choose not to participate. So we're just calling to confirm whether you needed coverage or not. At this moment, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.