

Transcript: Pearl

Rojas-5789223271841792-5339941104304128

Full Transcript

Hi, good morning. Thank you for calling Benefits in a Card. My name is ... You're speaking with. Transmit Robinson. And how can I assist you? Um, I was trying to figure out how I could schedule like a virtual care today. Okay. No worries. Let me go ahead and get you over to that line. Okay? Bear with me one moment. Okay. And is it going to be primary care or urgent? Urgent. Urgent care. Okay. Give me one moment. I'll get you right over. Okay.

Conversation Format

Speaker speaker_0: Hi, good morning. Thank you for calling Benefits in a Card. My name is ... You're speaking with.

Speaker speaker_1: Transmit Robinson.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Um, I was trying to figure out how I could schedule like a virtual care today.

Speaker speaker_0: Okay. No worries. Let me go ahead and get you over to that line. Okay? Bear with me one moment.

Speaker speaker_1: Okay.

Speaker speaker_0: And is it going to be primary care or urgent?

Speaker speaker_1: Urgent.

Speaker speaker_0: Urgent care. Okay. Give me one moment. I'll get you right over.

Speaker speaker_1: Okay.