

## **Transcript: Pearl**

**Rojas-5776782581514240-5522889884778496**

### **Full Transcript**

You know what to do. Your call is being monitored or recorded for quality assurance purposes. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five. Hi. Good afternoon. This call is for Mr. Asso. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, the Hamilton Riker Group. We are processing health care enrollment forms and on your form, you chose two medical plans that can't be chosen together. So we're just calling to confirm which plan you're wanting to enroll in. At this time, you will be enrolled in the lower-priced one of the two. You do have 30 days from the date of your first paycheck to make any changes you need, providing information, um, make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And any agents you speak to will be able to help you with this enrollment process. Thank you and have a great day.

### **Conversation Format**

Speaker speaker\_0: You know what to do.

Speaker speaker\_1: Your call is being monitored or recorded for quality assurance purposes. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five.

Speaker speaker\_2: Hi. Good afternoon. This call is for Mr. Asso. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, the Hamilton Riker Group. We are processing health care enrollment forms and on your form, you chose two medical plans that can't be chosen together. So we're just calling to confirm which plan you're wanting to enroll in. At this time, you will be enrolled in the lower-priced one of the two. You do have 30 days from the date of your first paycheck to make any changes you need, providing information, um, make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And any agents you speak to will be able to help you with this enrollment process. Thank you and have a great day.