

Transcript: Pearl

Rojas-5751605553577984-6132964289724416

Full Transcript

Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who does that have the pleasure of speaking with? Hello? Good af- Yes. Good afternoon. Yeah. My name is Abenezer Sanford. And how can I assist you? Yeah. I'd like to enroll into health insurance. Okay. What's the name of the staff agency you work for? I work for Boss 82. The agency where you applied. Um, MAE. Okay. And the last four digits of your social? 86690. Okay. And if you can confirm your address and date of birth. My address is, uh, White Brook Park by Red Hill Road, Marietta, Georgia. And date of birth is April 2nd, 1985. Okay. Can I have your phone number as 404-492-3896? Yes, please. Can I have your email address as your last, your first name. yourlastname@Yahoo.com? Yeah. Okay. Right now I have you enrolled in the MEC standalone which is preventative health, dental and vision. Did you want to make any changes to that? No. I just want to maintain it. All right. You want to just at least be left the same? Yeah. Le- let it be the same. All righty. Thank you so much for calling. You have a great day. Oh, thank you.

Conversation Format

Speaker speaker_0: Good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Who does that have the pleasure of speaking with?

Speaker speaker_1: Hello?

Speaker speaker_0: Good af- Yes. Good afternoon.

Speaker speaker_1: Yeah. My name is Abenezer Sanford.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Yeah. I'd like to enroll into health insurance.

Speaker speaker_0: Okay. What's the name of the staff agency you work for?

Speaker speaker_1: I work for Boss 82.

Speaker speaker_0: The agency where you applied.

Speaker speaker_1: Um, MAE.

Speaker speaker_0: Okay. And the last four digits of your social?

Speaker speaker_1: 86690.

Speaker speaker_0: Okay. And if you can confirm your address and date of birth.

Speaker speaker_1: My address is, uh, White Brook Park by Red Hill Road, Marietta, Georgia. And date of birth is April 2nd, 1985.

Speaker speaker_0: Okay. Can I have your phone number as 404-492-3896?

Speaker speaker_1: Yes, please.

Speaker speaker_0: Can I have your email address as your last, your first name. yourlastname@Yahoo.com?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay. Right now I have you enrolled in the MEC standalone which is preventative health, dental and vision. Did you want to make any changes to that?

Speaker speaker_1: No. I just want to maintain it.

Speaker speaker_0: All right. You want to just at least be left the same?

Speaker speaker_1: Yeah. Le- let it be the same.

Speaker speaker_0: All righty. Thank you so much for calling. You have a great day.

Speaker speaker_1: Oh, thank you.