

Transcript: Pearl

Rojas-5738333017784320-5196492627296256

Full Transcript

... number- Your call may be monitored or recorded for quality assurance purposes. ...
4-0-4-2-4-5-0-0-2-5 can't take your call now. At the tone, please record your message. When you've finished recording, simply hang up or press pound for further options. Hi, good afternoon. Uh, good morning. This call is for M- Ms. Turner. My name is Pearl Calling from Benefits in a Card. Calling on behalf of your staff, EDCBGSS. We are processing healthcare enrollment forms and your form, you, um, requested coverage for employee plus... family, but we did not receive any dependent information. So we're just calling to see whether you needed that coverage for you and your family or just yourself. At the moment, the coverage will be placed with just yourself. You do have 30 days from the date of your first paycheck to add your family on, providing the information we need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: ... number-

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: ... 4-0-4-2-4-5-0-0-2-5 can't take your call now. At the tone, please record your message. When you've finished recording, simply hang up or press pound for further options.

Speaker speaker_2: Hi, good afternoon. Uh, good morning. This call is for M- Ms. Turner. My name is Pearl Calling from Benefits in a Card. Calling on behalf of your staff, EDCBGSS. We are processing healthcare enrollment forms and your form, you, um, requested coverage for employee plus... family, but we did not receive any dependent information. So we're just calling to see whether you needed that coverage for you and your family or just yourself. At the moment, the coverage will be placed with just yourself. You do have 30 days from the date of your first paycheck to add your family on, providing the information we need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.