

Transcript: Pearl

Rojas-5719833245827072-6198975200411648

Full Transcript

Your call may be- Oh, hey, what's up? -- monitored or recorded for quality- Oh, yeah? -- assurance purposes. That sounds-- That's good. Um, hey. Uh, when you get a sec, leave a message for me. I'm not at my phone right now. Thank you. Hey, good afternoon. This call is for Mr. Wortham. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff members at MAU. We are processing healthcare enrollment forms and you chose two medical plans that can't be chosen together, so we're just calling to see what plan you're wanting to enroll in. At this time you'll be enrolled in the lower-priced one of the two. You do have 30 days from the date of your first paycheck to make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-487-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call may be-

Speaker speaker_1: Oh, hey, what's up?

Speaker speaker_0: -- monitored or recorded for quality-

Speaker speaker_1: Oh, yeah?

Speaker speaker_0: -- assurance purposes.

Speaker speaker_1: That sounds-- That's good. Um, hey. Uh, when you get a sec, leave a message for me. I'm not at my phone right now. Thank you.

Speaker speaker_2: Hey, good afternoon. This call is for Mr. Wortham. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff members at MAU. We are processing healthcare enrollment forms and you chose two medical plans that can't be chosen together, so we're just calling to see what plan you're wanting to enroll in. At this time you'll be enrolled in the lower-priced one of the two. You do have 30 days from the date of your first paycheck to make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-487-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.