

## **Transcript: Pearl**

**Rojas-5657634518646784-5719828061011968**

### **Full Transcript**

Your call may be- Hello. ... monitored or recorded for quality assurance purposes. Hi, with Ms. Evans, please. Hello? Hello, Ms. Evans? Hello? Hello. Hello? Hi, is this Ms. Evans? No, this is her grandmother. Oh, um, I was just looking for Ms. L- Evans. My name is Pearl, I'm calling from Benefits in a Card on behalf of her staffing agency, Surge Staffing. On behalf of her what? Her staffing agency. Oh. Ah, she does not live- We just need to look up her address. Let me give you her phone number. Okay. It is 334-465-9879. All right, thank you so much for attending my call. You have a great afternoon. You, too. Bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be-

Speaker speaker\_1: Hello.

Speaker speaker\_0: ... monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hi, with Ms. Evans, please. Hello? Hello, Ms. Evans? Hello? Hello. Hello? Hi, is this Ms. Evans? No, this is her grandmother. Oh, um, I was just looking for Ms. L- Evans. My name is Pearl, I'm calling from Benefits in a Card on behalf of her staffing agency, Surge Staffing. On behalf of her what? Her staffing agency. Oh. Ah, she does not live- We just need to look up her address. Let me give you her phone number. Okay. It is 334-465-9879. All right, thank you so much for attending my call. You have a great afternoon. You, too. Bye.