

Transcript: Pearl

Rojas-5648396276121600-5350480164601856

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, would this be Shue, please? This is Shue. Hi, my name is Pearl. I'm calling from Benefits and a Card on behalf of your staff. You need to see the Hamilton Reicker Group? Yes, ma'am. The, um... We are processing health care enrollment forms today and in your form you left it completely blank, and you didn't choose you don't want coverage either. So we are just calling to confirm whether you need this health care coverage or not. No, ma'am, I don't. I'm so sorry. No, you're fine. I'll go ahead and notate your account. Thank you so much for attending my call. Of course. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, would this be Shue, please?

Speaker speaker_2: This is Shue.

Speaker speaker_1: Hi, my name is Pearl. I'm calling from Benefits and a Card on behalf of your staff. You need to see the Hamilton Reicker Group?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: The, um... We are processing health care enrollment forms today and in your form you left it completely blank, and you didn't choose you don't want coverage either. So we are just calling to confirm whether you need this health care coverage or not.

Speaker speaker_2: No, ma'am, I don't. I'm so sorry.

Speaker speaker_1: No, you're fine. I'll go ahead and notate your account. Thank you so much for attending my call.

Speaker speaker_2: Of course. Thank you.

Speaker speaker_1: Bye-bye.