

Transcript: Pearl

Rojas-5642352264527872-5664069229789184

Full Transcript

I'm pickling. ... card. My name is Pearl. Who else was you speaking with? Hello. Uh, it's, this is, uh, Santiago Hernandez and I call because I want cancel the, the deductions I have in my check. Okay. What's the name of the staffing agency you work for? Excuse me? The name of the staffing agency you work for? Yeah, I... Oh, no. For the last five weeks, I see a deduction of \$15.16 in my check so I want canceled. Yes, I understand. But I need the name of the staffing agency you work for. Who do you work for? Uh, the name is, let me check because they just changed the num- the, the name. Ah. I mean, I, Serge, they hire me. Serge, okay. Or do you need the factory name? Nope, just that name Serge. What are the last four digits of your Social? Okay, it's 4960. Okay. And you said your last name is Hernandez? Mm-hmm, Santiago Hernandez. Santiago, and can you verify your address and date of birth? 201 Light Avenue, Apartment 1104, Louisa, Virginia. And December 22, 1990. Okay, and I have your phone number as 540-748-2972? No, actually I just have, uh, a new number. Okay, what is that number? Let me check because I don't remember the number. Uh, it's 540-758-2410. Okay, and I have your email address as ulesis180304@gmail.com? Yeah. Okay. And you said you wanted to cancel, correct? Yeah, please. Okay. Cancellations take one to two weeks to process, so you may see one or two more deductions, but at most it'd be two. Okay. Do you have any questions? No, that's it, thank you. Thank you so much for calling. You have a great day. You too. Bye. Bye-bye.

Conversation Format

Speaker speaker_0: I'm pickling.

Speaker speaker_1: ... card. My name is Pearl. Who else was you speaking with?

Speaker speaker_2: Hello. Uh, it's, this is, uh, Santiago Hernandez and I call because I want cancel the, the deductions I have in my check.

Speaker speaker_1: Okay. What's the name of the staffing agency you work for?

Speaker speaker_2: Excuse me?

Speaker speaker_1: The name of the staffing agency you work for?

Speaker speaker_2: Yeah, I... Oh, no. For the last five weeks, I see a deduction of \$15.16 in my check so I want canceled.

Speaker speaker_1: Yes, I understand. But I need the name of the staffing agency you work for. Who do you work for?

Speaker speaker_2: Uh, the name is, let me check because they just changed the num- the, the name. Ah. I mean, I, Serge, they hire me.

Speaker speaker_1: Serge, okay.

Speaker speaker_2: Or do you need the factory name?

Speaker speaker_1: Nope, just that name Serge. What are the last four digits of your Social?

Speaker speaker_2: Okay, it's 4960.

Speaker speaker_1: Okay. And you said your last name is Hernandez?

Speaker speaker_2: Mm-hmm, Santiago Hernandez.

Speaker speaker_1: Santiago, and can you verify your address and date of birth?

Speaker speaker_2: 201 Light Avenue, Apartment 1104, Louisa, Virginia. And December 22, 1990.

Speaker speaker_1: Okay, and I have your phone number as 540-748-2972?

Speaker speaker_2: No, actually I just have, uh, a new number.

Speaker speaker_1: Okay, what is that number?

Speaker speaker_2: Let me check because I don't remember the number. Uh, it's 540-758-2410.

Speaker speaker_1: Okay, and I have your email address as ulesis180304@gmail.com?

Speaker speaker_2: Yeah.

Speaker speaker_1: Okay. And you said you wanted to cancel, correct?

Speaker speaker_2: Yeah, please.

Speaker speaker_1: Okay. Cancellations take one to two weeks to process, so you may see one or two more deductions, but at most it'd be two.

Speaker speaker_2: Okay.

Speaker speaker_1: Do you have any questions?

Speaker speaker_2: No, that's it, thank you.

Speaker speaker_1: Thank you so much for calling. You have a great day.

Speaker speaker_2: You too. Bye.

Speaker speaker_1: Bye-bye.