

Transcript: Pearl

Rojas-5585652580663296-4985517337264128

Full Transcript

Hi. Good afternoon. Thank you for calling Banner Standard Card. My name is Pearl speaking with. Hey, Pearl, it's Michael Speed again. How can I assist you, Mr. Speed? Yeah, they, uh, actually gonna- I spoke to them and they don't offer anything, uh, other than what I have on me. So I'm gonna have to go ahead and just cancel the, the plan because it doesn't cover anything that I need. Okay. What is the name of the staffing agency and the last four of your social again? Uh, MAU and 0015. And if you could just confirm your address and date of birth. 252 Quality Road, Liberty, South Carolina. 29657, 9-18-84. Okay. Now your phone number is 864-633-8910? Yep. And you said we're going to go ahead with that cancellation, correct? Yes, ma'am. All righty. Cancellations take one to two weeks to process, so it's possible you see one or two more deductions, but at most it'd be two. Yeah, that's fine. All righty. Thank you so much for calling. You have a great day. You, too. Take care.

Conversation Format

Speaker speaker_0: Hi. Good afternoon. Thank you for calling Banner Standard Card. My name is Pearl speaking with.

Speaker speaker_1: Hey, Pearl, it's Michael Speed again.

Speaker speaker_0: How can I assist you, Mr. Speed?

Speaker speaker_1: Yeah, they, uh, actually gonna- I spoke to them and they don't offer anything, uh, other than what I have on me. So I'm gonna have to go ahead and just cancel the, the plan because it doesn't cover anything that I need.

Speaker speaker_0: Okay. What is the name of the staffing agency and the last four of your social again?

Speaker speaker_1: Uh, MAU and 0015.

Speaker speaker_0: And if you could just confirm your address and date of birth.

Speaker speaker_1: 252 Quality Road, Liberty, South Carolina. 29657, 9-18-84.

Speaker speaker_0: Okay. Now your phone number is 864-633-8910?

Speaker speaker_1: Yep.

Speaker speaker_0: And you said we're going to go ahead with that cancellation, correct?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: All righty. Cancellations take one to two weeks to process, so it's possible you see one or two more deductions, but at most it'd be two.

Speaker speaker_1: Yeah, that's fine.

Speaker speaker_0: All righty. Thank you so much for calling. You have a great day.

Speaker speaker_1: You, too. Take care.