

Transcript: Pearl

Rojas-5579749174067200-6416596775256064

Full Transcript

Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Could I know who I'm speaking with? Uh, hi, there. My name is Brandon. What's happening? Um, I, I was just calling because, uh, um, I wanted to enroll in the benefits, but I wanted to know what were the benefits before I enroll. Do you work for a staffing agency? I'm, I'm sorry? Do you work for a staffing agency? A staffing company? Yes. Yeah, yeah, sorry. For which one? For Partners Personnel. Okay. So Partners offers healthcare, um, benefits to their employees; medical, dental, vision, short-term disability, stuff like that, and the price depends on how many plans you choose and who you choose to cover, and it's something that's... They deduct from your check every week. And it's hou-... You said house care? What does that mean? Like, like, like low income rent or wha- what does that mean, sorry? Healthcare, like medical, dental, vision, short-term disability- Oh, healthcare. I'm s- I'm so sorry. I thought you said house care, like as in home. No. Okay, okay. Um, so i- it's something that I would have to pay, right? Yes. It'll be deducted from your check every week. Okay. It's okay then, um, I think I'm okay. I already have health insurance. Thank you. No problem. Thank you so much for calling. You have a great day. Thank you so much. You too.

Conversation Format

Speaker speaker_0: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl. Could I know who I'm speaking with?

Speaker speaker_1: Uh, hi, there. My name is Brandon.

Speaker speaker_0: What's happening?

Speaker speaker_1: Um, I, I was just calling because, uh, um, I wanted to enroll in the benefits, but I wanted to know what were the benefits before I enroll.

Speaker speaker_0: Do you work for a staffing agency?

Speaker speaker_1: I'm, I'm sorry?

Speaker speaker_0: Do you work for a staffing agency?

Speaker speaker_1: A staffing company?

Speaker speaker_0: Yes.

Speaker speaker_1: Yeah, yeah, sorry.

Speaker speaker_0: For which one?

Speaker speaker_1: For Partners Personnel.

Speaker speaker_0: Okay. So Partners offers healthcare, um, benefits to their employees; medical, dental, vision, short-term disability, stuff like that, and the price depends on how many plans you choose and who you choose to cover, and it's something that's... They deduct from your check every week.

Speaker speaker_1: And it's hou-... You said house care? What does that mean? Like, like, like low income rent or wha- what does that mean, sorry?

Speaker speaker_0: Healthcare, like medical, dental, vision, short-term disability-

Speaker speaker_1: Oh, healthcare. I'm s- I'm so sorry. I thought you said house care, like as in home.

Speaker speaker_0: No.

Speaker speaker_1: Okay, okay. Um, so i- it's something that I would have to pay, right?

Speaker speaker_0: Yes. It'll be deducted from your check every week.

Speaker speaker_1: Okay. It's okay then, um, I think I'm okay. I already have health insurance. Thank you.

Speaker speaker_0: No problem. Thank you so much for calling. You have a great day.

Speaker speaker_1: Thank you so much. You too.