**Transcript: Pearl** 

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## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Your automatic voice message system 614-284-0967 is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options. Hi, good morning, this call is for Mr. Clay. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff at EDC Search Staffing. I was just calling this morning to let you know that your eligibility review was processed and you are now eligible to enroll. So I did go ahead and process the enrollment we spoke of yesterday. Your weekly deductions are going to be of \$25.85. If you have any questions, you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And then anyone you speak to will be able to help you with your enrollment process. Thank you and have a great day.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Your automatic voice message system 614-284-0967 is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options.

Speaker speaker\_2: Hi, good morning, this call is for Mr. Clay. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff at EDC Search Staffing. I was just calling this morning to let you know that your eligibility review was processed and you are now eligible to enroll. So I did go ahead and process the enrollment we spoke of yesterday. Your weekly deductions are going to be of \$25.85. If you have any questions, you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And then anyone you speak to will be able to help you with your enrollment process. Thank you and have a great day.