

## **Transcript: Pearl**

**Rojas-5535517363585024-6672659515097088**

### **Full Transcript**

Your call has been forwarded to voicemail. Your call is being monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hi, good afternoon. This is ... from Mr. Duke. My name is ... from Benefits of Card calling on behalf of your staffing agency, the Hamilton Record Group. We are processing healthcare enrollment forms, and on your form you chose two plans that can't be chosen together. So we're just calling to confirm which medical plan you're wanting to enroll in. At this point, you'll be enrolled in the lower-priced plan of the two. You do have 30 days from the date of your first paycheck to make any changes. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you, and have a great day.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail.

Speaker speaker\_1: Your call is being monitored or recorded for quality assurance purposes.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Hi, good afternoon. This is ... from Mr. Duke. My name is ... from Benefits of Card calling on behalf of your staffing agency, the Hamilton Record Group. We are processing healthcare enrollment forms, and on your form you chose two plans that can't be chosen together. So we're just calling to confirm which medical plan you're wanting to enroll in. At this point, you'll be enrolled in the lower-priced plan of the two. You do have 30 days from the date of your first paycheck to make any changes. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you, and have a great day.