

Transcript: Pearl

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Full Transcript

Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl speaking with. Antoine Phipps. And how can I assist you? I, uh, just got a text. I was trying to see what is MAC TailorRx. If that would be automatic enrolled because I work with Surge. MAC TailorRx is a preventative health plan, um, that Surge offers. It's your annual physicals, your immunizations, some STD screenings, some cancer screenings, diabetes, blood pressure, those kind of things. The, the, um... If you don't call within 30... They give you 30 days from the date of your first paycheck to either enroll in a plan that you like or to decline the coverage altogether or you'll be automatically enrolled in that preventative health plan that's deducted from your check every week. Uh, I don't want to be enrolled in it 'cause I already got health insurance. All right, and what's the na- what's the last four digits of your social? 6086. All righty. Give me one moment. And if you can confirm your address and date of birth for me. My address, 2341 Ferguson Road Southwest, Atlanta, Georgia 30315. My birthday, 11/16/1985. Okay. Can I have your phone number at 678-428-6258? Yes. Can I have your email address as phillipstantoine1@outlook.com? Yes. Okay, and you said you decline it today, correct? Yes, decline. All right. Well, I want to hear... I got your update. Is there anything else I can assist you with? Uh, that was it. Thank you so much for calling. You have a great day. You too. Thank you.

Conversation Format

Speaker speaker_0: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl speaking with.

Speaker speaker_1: Antoine Phipps.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: I, uh, just got a text. I was trying to see what is MAC TailorRx. If that would be automatic enrolled because I work with Surge.

Speaker speaker_0: MAC TailorRx is a preventative health plan, um, that Surge offers. It's your annual physicals, your immunizations, some STD screenings, some cancer screenings, diabetes, blood pressure, those kind of things. The, the, um... If you don't call within 30... They give you 30 days from the date of your first paycheck to either enroll in a plan that you like or to decline the coverage altogether or you'll be automatically enrolled in that preventative health plan that's deducted from your check every week.

Speaker speaker_1: Uh, I don't want to be enrolled in it 'cause I already got health insurance.

Speaker speaker_0: All right, and what's the na- what's the last four digits of your social?

Speaker speaker_1: 6086.

Speaker speaker_0: All righty. Give me one moment. And if you can confirm your address and date of birth for me.

Speaker speaker_1: My address, 2341 Ferguson Road Southwest, Atlanta, Georgia 30315. My birthday, 11/16/1985.

Speaker speaker_0: Okay. Can I have your phone number at 678-428-6258?

Speaker speaker_1: Yes.

Speaker speaker_0: Can I have your email address as phillipstantoine1@outlook.com?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay, and you said you decline it today, correct?

Speaker speaker_1: Yes, decline.

Speaker speaker_0: All right. Well, I want to hear... I got your update. Is there anything else I can assist you with?

Speaker speaker_1: Uh, that was it.

Speaker speaker_0: Thank you so much for calling. You have a great day.

Speaker speaker_1: You too. Thank you.