

Transcript: Pearl

Rojas-5505065925689344-5817619889733632

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for... Hi, with Mr. Lapour, please. Hi, good afternoon. This call is for Mr. Lapour. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, BG Staffing. We are processing healthcare enrollment forms, and on your form you chose coverage f- for employee plus spouse, but we did not receive any dependent information. At the moment, your coverage will be placed to employee only. You do have 30 days from the date of your first paycheck to add your spouse on, and providing the information we need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and then you can just speak with Ken to assist you with this process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for...

Speaker speaker_1: Hi, with Mr. Lapour, please. Hi, good afternoon. This call is for Mr. Lapour. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, BG Staffing. We are processing healthcare enrollment forms, and on your form you chose coverage f- for employee plus spouse, but we did not receive any dependent information. At the moment, your coverage will be placed to employee only. You do have 30 days from the date of your first paycheck to add your spouse on, and providing the information we need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and then you can just speak with Ken to assist you with this process. Thank you and have a great day.