

Transcript: Pearl

Rojas-5492023874994176-6525942762225664

Full Transcript

Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl who does it have the pleasure of speaking with? W- Who'd you call me? I'm sorry, what? Who's this? W- What'd you call me? I didn't call you nothing. Did you say, "Hi..." Did you say, "Hi, Jessica"? No. I said, "Hi." Oh. "My name is Benefits... My... Hi, my name is Pearl. Thank you for calling Benefits in a Card." Um- Oh, I, I, I thought you said, I thought you said, "Hi, Jessica." I'm sorry. I don't know, I'm tired. Um, um, I was wondering what telehealth was or... I think you said telehealth. I was wondering what this number was. So we're Benefits in a Card. We're healthcare administrators for various different staffing agencies. Um, most staffing agencies offers healthcare benefits like medical, dental, vision, short-term disability, stuff like that and we take care of it for all those things. Oh. Oh, okay. Mm-hmm. Okay. Well, my name's Jessica Clark and, um, I guess I called it to get it done, I guess. Um, I don't know if it's even time to do it. Do you work for a staffing agency? Serge. Serge does have, um, an auto-enrollment program. If you don't call within 30 days of receiving your first paycheck to either decline or enroll that, in plans that you like, you're automatically enrolled in a preventative health plan that's deducted from your check every week. Oh, okay. N- Never mind. Um, I, I was thinking, I was thinking about trying to get on the, uh, the, uh, the... See, I have health coverage right now, but, um, I would wait until they dropped me and then I would, uh- Okay. ... call in, call you guys. All right. Thank you so much for calling. Thank you. You have a good day.

Conversation Format

Speaker speaker_0: Hi, good afternoon. Thank you for calling Benefits in a Card. My name is Pearl who does it have the pleasure of speaking with?

Speaker speaker_1: W- Who'd you call me?

Speaker speaker_0: I'm sorry, what?

Speaker speaker_1: Who's this? W- What'd you call me?

Speaker speaker_0: I didn't call you nothing.

Speaker speaker_1: Did you say, "Hi..." Did you say, "Hi, Jessica"?

Speaker speaker_0: No. I said, "Hi."

Speaker speaker_1: Oh.

Speaker speaker_0: "My name is Benefits... My... Hi, my name is Pearl. Thank you for calling Benefits in a Card." Um-

Speaker speaker_1: Oh, I, I, I thought you said, I thought you said, "Hi, Jessica." I'm sorry. I don't know, I'm tired. Um, um, I was wondering what telehealth was or... I think you said telehealth. I was wondering what this number was.

Speaker speaker_0: So we're Benefits in a Card. We're healthcare administrators for various different staffing agencies. Um, most staffing agencies offers healthcare benefits like medical, dental, vision, short-term disability, stuff like that and we take care of it for all those things.

Speaker speaker_1: Oh. Oh, okay.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: Okay. Well, my name's Jessica Clark and, um, I guess I called it to get it done, I guess. Um, I don't know if it's even time to do it.

Speaker speaker_0: Do you work for a staffing agency?

Speaker speaker_1: Serge.

Speaker speaker_0: Serge does have, um, an auto-enrollment program. If you don't call within 30 days of receiving your first paycheck to either decline or enroll that, in plans that you like, you're automatically enrolled in a preventative health plan that's deducted from your check every week.

Speaker speaker_1: Oh, okay. N- Never mind. Um, I, I was thinking, I was thinking about trying to get on the, uh, the, uh, the... See, I have health coverage right now, but, um, I would wait until they dropped me and then I would, uh-

Speaker speaker_0: Okay.

Speaker speaker_1: ... call in, call you guys.

Speaker speaker_0: All right. Thank you so much for calling.

Speaker speaker_1: Thank you.

Speaker speaker_0: You have a good day.