

## **Transcript: Pearl**

**Rojas-5470692216324096-5713433332465664**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hi, would- Hello? ... one moment, please? This is she. Hi, my name is Pearl. I'm calling from Benefits in a Card on behalf of your staffing agency, North Staffing Group. Yes. Um, I was just calling to advise you that the acc- your account has been reactivated and you should be able to log in now. Okay, thank you very much. No problem. Thank you so much for attending my call. You have a great day. You too. Bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hi, would-

Speaker speaker\_2: Hello?

Speaker speaker\_1: ... one moment, please?

Speaker speaker\_2: This is she.

Speaker speaker\_1: Hi, my name is Pearl. I'm calling from Benefits in a Card on behalf of your staffing agency, North Staffing Group.

Speaker speaker\_2: Yes.

Speaker speaker\_1: Um, I was just calling to advise you that the acc- your account has been reactivated and you should be able to log in now.

Speaker speaker\_2: Okay, thank you very much.

Speaker speaker\_1: No problem. Thank you so much for attending my call. You have a great day.

Speaker speaker\_2: You too. Bye.