

Transcript: Pearl

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, with Ms. Evans, please. Hello? Hi, with Ms. Evans? Mm-hmm. Hi. My name is Pearl. I'm calling from Benefits and a Card on behalf of your staffing agency, Search Staffing. Mm-hmm. Um, we were just processing return mail today and it's, your Benefit Card was returned due to insufficient address. So we're just calling to confirm your address so we can get your card sent to you. The, uh, what kind of card? Your benefit card. Your, um, your staffing agency has you enrolled in a preventative health plan. Okay. Um, what's the address? 464 Purdue Place? 464 Purdue Place, Apartment B1. 464 Purdue Place, Apartment B1. B as in boy or D like dog? B as in boy. And you said B1? Mm-hmm. Okay, and the city and state? Greenville, Alabama. Okay. And then I just wanna let you know, this phone number, um, your grandmother gave me. Did you want me to put this on your account or leave the number that's currently there? You can put that on my account. All right. Thank you so much for attending my call. You have a great day. All right. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, with Ms. Evans, please.

Speaker speaker_2: Hello?

Speaker speaker_1: Hi, with Ms. Evans?

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: Hi. My name is Pearl. I'm calling from Benefits and a Card on behalf of your staffing agency, Search Staffing.

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: Um, we were just processing return mail today and it's, your Benefit Card was returned due to insufficient address. So we're just calling to confirm your address so we can get your card sent to you.

Speaker speaker_2: The, uh, what kind of card?

Speaker speaker_1: Your benefit card. Your, um, your staffing agency has you enrolled in a preventative health plan.

Speaker speaker_2: Okay. Um, what's the address? 464 Purdue Place?

Speaker speaker_3: 464 Purdue Place, Apartment B1.

Speaker speaker_2: 464 Purdue Place, Apartment B1.

Speaker speaker_1: B as in boy or D like dog?

Speaker speaker_2: B as in boy.

Speaker speaker_1: And you said B1?

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: Okay, and the city and state?

Speaker speaker_2: Greenville, Alabama.

Speaker speaker_1: Okay. And then I just wanna let you know, this phone number, um, your grandmother gave me. Did you want me to put this on your account or leave the number that's currently there?

Speaker speaker_2: You can put that on my account.

Speaker speaker_1: All righty. Thank you so much for attending my call. You have a great day.

Speaker speaker_2: All right. You too.

Speaker speaker_1: Bye-bye.