

Transcript: Pearl

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 614-571-1506. Hi, good afternoon. This call is for Ms. Cody. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, MAU. We are processing healthcare enrollment forms, and on your form, you chose coverage, but then you chose no coverage, choose- I choose not to participate. So we're just calling to confirm whether you need coverage or not. At this time, your coverage will be declined. You do have 30 days from the date of your first paycheck, pending an eligibility review, to enroll in coverage. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 614-571-1506.

Speaker speaker_1: Hi, good afternoon. This call is for Ms. Cody. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, MAU. We are processing healthcare enrollment forms, and on your form, you chose coverage, but then you chose no coverage, choose- I choose not to participate. So we're just calling to confirm whether you need coverage or not. At this time, your coverage will be declined. You do have 30 days from the date of your first paycheck, pending an eligibility review, to enroll in coverage. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this process. Thank you and have a great day.