

Transcript: Pearl

Rojas-5436612401643520-4734196739948544

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good morning. Thank you for calling Benefits and a Card. My name is Pearl Hoodavacore, you're speaking with. Hi, Pearl, how are you? This is William Dunlap. How can I assist you? Yes, I was calling to see when is our open enrollment as far as insurance goes with MAU? All righty. No problem. Let me definitely see that that bears with me. One moment. Oh, okay. MAU's open enrollment is... Okay. ... um, mid-December. Around the 20th, actually, of December. The 20th of December. And when I sign up on that day, ma'am, is it effective right away? No. It would be effective... Um, give me one second. Okay. It usually takes about one to two weeks, um. Okay, that- that's great. I don't have an actual date here. Okay. Yeah, it usually takes about one to two weeks. Okay, and you said December, right? Yes. Okay. Do you have any other questions I can assist you with today? Oh, no, ma'am. Thank you. I really appreciate your help. No problem. Thank you so much for calling in. You have a great day. You too. Bye-bye. B- bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good morning. Thank you for calling Benefits and a Card. My name is Pearl Hoodavacore, you're speaking with.

Speaker speaker_2: Hi, Pearl, how are you? This is William Dunlap.

Speaker speaker_1: How can I assist you?

Speaker speaker_2: Yes, I was calling to see when is our open enrollment as far as insurance goes with MAU?

Speaker speaker_1: All righty. No problem. Let me definitely see that that bears with me. One moment.

Speaker speaker_2: Oh, okay.

Speaker speaker_1: MAU's open enrollment is...

Speaker speaker_2: Okay.

Speaker speaker_1: ... um, mid-December. Around the 20th, actually, of December.

Speaker speaker_2: The 20th of December. And when I sign up on that day, ma'am, is it effective right away?

Speaker speaker_1: No. It would be effective... Um, give me one second.

Speaker speaker_2: Okay.

Speaker speaker_1: It usually takes about one to two weeks, um.

Speaker speaker_2: Okay, that- that's great.

Speaker speaker_1: I don't have an actual date here.

Speaker speaker_2: Okay.

Speaker speaker_1: Yeah, it usually takes about one to two weeks.

Speaker speaker_2: Okay, and you said December, right?

Speaker speaker_1: Yes.

Speaker speaker_2: Okay.

Speaker speaker_1: Do you have any other questions I can assist you with today?

Speaker speaker_2: Oh, no, ma'am. Thank you. I really appreciate your help.

Speaker speaker_1: No problem. Thank you so much for calling in. You have a great day.

Speaker speaker_2: You too.

Speaker speaker_1: Bye-bye.

Speaker speaker_2: B- bye-bye.