

Transcript: Pearl

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Full Transcript

Hi. Good afternoon. Thank you for calling Benefits in the Card. My name is Pearl. Which representative am I speaking with? Hey, my name is Justin. The last name's Kulinski. That's K-U-L-I-N-S-K-I. And how can I assist you? Um, can you just email me the options I have available to me through ATC? Of course. Do you want a copy of the benefit guide? Correct. Bear with me one moment. What is your email? It is J and then the last name Kulinski, K-U-L-I-N-S-K-I at gmail. All righty. This, that, this email's going to come from info at benefits in the card dot com. It should go to your inbox. If you don't see it in the inbox, try the spam or junk folder. Okay. What's the, what's the first name and inso? I-N-S-O-L? No. Info. I-N-F-O. Oh, info. Okay. All right. Gotcha. Sorry about that. No problem. It's at benefits in the card dot com. Okay, cool. Thank you so much. Thank you. You have a great day. You too.

Conversation Format

Speaker speaker_0: Hi. Good afternoon. Thank you for calling Benefits in the Card. My name is Pearl. Which representative am I speaking with?

Speaker speaker_1: Hey, my name is Justin. The last name's Kulinski. That's K-U-L-I-N-S-K-I.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Um, can you just email me the options I have available to me through ATC?

Speaker speaker_0: Of course. Do you want a copy of the benefit guide?

Speaker speaker_1: Correct.

Speaker speaker_0: Bear with me one moment. What is your email?

Speaker speaker_1: It is J and then the last name Kulinski, K-U-L-I-N-S-K-I at gmail.

Speaker speaker_0: All righty. This, that, this email's going to come from info at benefits in the card dot com. It should go to your inbox. If you don't see it in the inbox, try the spam or junk folder.

Speaker speaker_1: Okay. What's the, what's the first name and inso? I-N-S-O-L?

Speaker speaker_0: No. Info. I-N-F-O.

Speaker speaker_1: Oh, info. Okay. All right. Gotcha. Sorry about that.

Speaker speaker_0: No problem. It's at benefits in the card dot com.

Speaker speaker_1: Okay, cool. Thank you so much.

Speaker speaker_0: Thank you. You have a great day.

Speaker speaker_1: You too.