**Transcript: Pearl** 

Rojas-5384038901039104-6210584150753280

## **Full Transcript**

Welcome to - Your call may be monitored or recorded for quality assurance purposes. 816-433-6572- Is not available. Please leave your message after the tone. After you have finished your message, just hang up. Or to hear more options, please press one. Hi, good afternoon. This is calling from Benefits and a Card, calling on behalf of your staffing agency, Crown Services. We are calling to let you know that we received your benefit card, um, returned because of insufficient address, and we're just calling to confirm your address so we can get your card sent back to you. Would you give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 497-4856 to provide your address? That would be great. Thank you so much. Have a great day.

## **Conversation Format**

Speaker speaker\_0: Welcome to - Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: 816-433-6572- Is not available. Please leave your message after the tone. After you have finished your message, just hang up. Or to hear more options, please press one.

Speaker speaker\_2: Hi, good afternoon. This is calling from Benefits and a Card, calling on behalf of your staffing agency, Crown Services. We are calling to let you know that we received your benefit card, um, returned because of insufficient address, and we're just calling to confirm your address so we can get your card sent back to you. Would you give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 497-4856 to provide your address? That would be great. Thank you so much. Have a great day.