

Transcript: Pearl

Rojas-5337352544239616-5232763111260160

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Thank you for calling Benefits and a Card. My name is Pearl Who do I have the pleasure of speaking with? Uh, I'm Brian Parrish. And how can I assist you? Um, I want to opt out of coverage. Okay. What's the name of the staff agency you work for? Uh, Surge. And the last four digits of your social? 0540. All righty. And I'm sorry, repeat your name for me. Brian Parrish. Parrish. Okay. I need you to confirm your address and date of birth. Uh, 6289 County Road 30, Woodville, Alabama. Uh, and then May the 10th, 1991. Okay. And your phone number is 256-609-5762? That's correct. Can I have your email address as bparr02008@outlook.com? Uh, I've changed it to a different one. Okay. Would you like that one? It's, uh... Yeah. Um, let me, let me double-check so that I get the right one. Mm-hmm. Okay. It's b002128@protonmail.com. I'm sorry, you're cutting out really bad. You said bzero...? Oh. Yeah, it's, uh, bzerozero2128@protonmail.com. Okay. And you said you wanted to decline coverage today, correct? Yes. That's correct. All righty. Well, I got your opt-out. Is there anything other I can assist you with? No, that's all. Thank you so much for calling. Have a great day. All right. Thank you. You, too. Bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good afternoon. Thank you for calling Benefits and a Card. My name is Pearl Who do I have the pleasure of speaking with?

Speaker speaker_2: Uh, I'm Brian Parrish.

Speaker speaker_1: And how can I assist you?

Speaker speaker_2: Um, I want to opt out of coverage.

Speaker speaker_1: Okay. What's the name of the staff agency you work for?

Speaker speaker_2: Uh, Surge.

Speaker speaker_1: And the last four digits of your social?

Speaker speaker_2: 0540.

Speaker speaker_1: All righty. And I'm sorry, repeat your name for me.

Speaker speaker_2: Brian Parrish.

Speaker speaker_1: Parrish. Okay. I need you to confirm your address and date of birth.

Speaker speaker_2: Uh, 6289 County Road 30, Woodville, Alabama. Uh, and then May the 10th, 1991.

Speaker speaker_1: Okay. And your phone number is 256-609-5762?

Speaker speaker_2: That's correct.

Speaker speaker_1: Can I have your email address as bparr02008@outlook.com?

Speaker speaker_2: Uh, I've changed it to a different one.

Speaker speaker_1: Okay. Would you like that one?

Speaker speaker_2: It's, uh... Yeah. Um, let me, let me double-check so that I get the right one.

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: Okay. It's b002128@protonmail.com.

Speaker speaker_1: I'm sorry, you're cutting out really bad. You said bzero...?

Speaker speaker_2: Oh. Yeah, it's, uh, bzerozero2128@protonmail.com.

Speaker speaker_1: Okay. And you said you wanted to decline coverage today, correct?

Speaker speaker_2: Yes. That's correct.

Speaker speaker_1: All righty. Well, I got your opt-out. Is there anything other I can assist you with?

Speaker speaker_2: No, that's all.

Speaker speaker_1: Thank you so much for calling. Have a great day.

Speaker speaker_2: All right. Thank you. You, too. Bye.

Speaker speaker_1: Bye.