

## **Transcript: Pearl**

**Rojas-5303515846852608-6238574888140800**

### **Full Transcript**

Hi, good morning. Thank you for calling Benefits in a Card. My name is Pearl. Could I have the pleasure of speaking with? Tyrone Anderson. And how can I assist you? I was, uh, wanting to see if my, uh, doctor takes this insurance. I couldn't... I didn't know how to get ahold of nobody fine. I've been calling the doctor and they keep sending me to another route. So you... so you wanna... You, you try... Um, you want to know if your doctor accepts the insurance? You'll have to call your doctor's office. You have to call your doctor's off- Okay. That's what I wanted to know. Thank you. Oh, okay.

### **Conversation Format**

Speaker speaker\_0: Hi, good morning. Thank you for calling Benefits in a Card. My name is Pearl. Could I have the pleasure of speaking with?

Speaker speaker\_1: Tyrone Anderson.

Speaker speaker\_0: And how can I assist you?

Speaker speaker\_1: I was, uh, wanting to see if my, uh, doctor takes this insurance. I couldn't... I didn't know how to get ahold of nobody fine. I've been calling the doctor and they keep sending me to another route.

Speaker speaker\_0: So you... so you wanna... You, you try... Um, you want to know if your doctor accepts the insurance? You'll have to call your doctor's office.

Speaker speaker\_1: You have to call your doctor's off- Okay. That's what I wanted to know. Thank you.

Speaker speaker\_0: Oh, okay.