

## **Transcript: Pearl**

**Rojas-5301222949437440-5037641527902208**

### **Full Transcript**

Your call may be monitored. Hi, there. This is a call to give your name and leave your mailing address, which will now be brought to you as soon as clearly as convenient. Thank you. Hi, good afternoon. This call is for Ms. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff and the agency to help through record groups. We are processing healthcare enrollment forms, and on your form, you left it completely blank. So we're just calling to confirm whether you needed coverage or not. At this time, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored.

Speaker speaker\_1: Hi, there. This is a call to give your name and leave your mailing address, which will now be brought to you as soon as clearly as convenient. Thank you.

Speaker speaker\_0: Hi, good afternoon. This call is for Ms. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff and the agency to help through record groups. We are processing healthcare enrollment forms, and on your form, you left it completely blank. So we're just calling to confirm whether you needed coverage or not. At this time, your coverage will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.