

Transcript: Pearl

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. ... is not available. Good afternoon, this call is for Ms. Ford. My name is Pearl calling for Benefits in a Card. Calling on behalf of your staffing agency, MAU. We are processing healthcare enrollment forms and on your form you chose four plans that are between medical and preventative health that can't be chosen together, and so we're just calling to confirm which plan you're wanting to enroll in today. At the moment, you'll be enrolled at a lower price, two of the four. You do have 30 days from the date of your first paycheck to make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: ... is not available. Good afternoon, this call is for Ms. Ford. My name is Pearl calling for Benefits in a Card. Calling on behalf of your staffing agency, MAU. We are processing healthcare enrollment forms and on your form you chose four plans that are between medical and preventative health that can't be chosen together, and so we're just calling to confirm which plan you're wanting to enroll in today. At the moment, you'll be enrolled at a lower price, two of the four. You do have 30 days from the date of your first paycheck to make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.