

## **Transcript: Pearl**

**Rojas-5278580200652800-4830452708229120**

### **Full Transcript**

... has been forwarded to an automated voice message system. Your call may be monitored or recorded for quality assurance purposes. 6623191935 is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options. Hi, good afternoon. This call is for Mr. Walker. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, the Hamilton Reicker Group. We are processing healthcare enrollment forms and on your form, we have that you chose two medical plans that can't be chosen together. So at the moment, you'll be enrolled in the lower-priced one of the two. You do have 30 days from the date of your first paycheck to make any changes that you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and an agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

### **Conversation Format**

Speaker speaker\_0: ... has been forwarded to an automated voice message system. Your call may be monitored or recorded for quality assurance purposes. 6623191935 is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options.

Speaker speaker\_1: Hi, good afternoon. This call is for Mr. Walker. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, the Hamilton Reicker Group. We are processing healthcare enrollment forms and on your form, we have that you chose two medical plans that can't be chosen together. So at the moment, you'll be enrolled in the lower-priced one of the two. You do have 30 days from the date of your first paycheck to make any changes that you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856 and an agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.