

## **Transcript: Pearl**

**Rojas-5257410976464896-6059987842416640**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for... Hi, with Ms. Otari? Waltine Otari. Hi, my name is Pearl. I'm calling from Benefits in a Card on behalf of your staffing agency, Hospitality Staffing Solutions. Good afternoon. This call is for Ms. Waltine Otari. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, Hospitality Staffing Solutions. We are processing healthcare enrollment forms, and on your form you chose plans, but then you also chose no coverage if you choose not to participate. So we're just calling to confirm whether you wanted coverage or not. At the moment, you will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for...

Speaker speaker\_1: Hi, with Ms. Otari?

Speaker speaker\_2: Waltine Otari.

Speaker speaker\_1: Hi, my name is Pearl. I'm calling from Benefits in a Card on behalf of your staffing agency, Hospitality Staffing Solutions. Good afternoon. This call is for Ms. Waltine Otari. My name is Pearl calling from Benefits in a Card, calling on behalf of your staffing agency, Hospitality Staffing Solutions. We are processing healthcare enrollment forms, and on your form you chose plans, but then you also chose no coverage if you choose not to participate. So we're just calling to confirm whether you wanted coverage or not. At the moment, you will be declined. You do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, and any agent you speak to will be able to help you with this enrollment process. Thank you and have a great day.