

Transcript: Pearl

Rojas-5181387491983360-5763096419713024

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello? Hello? Hi, thank you for calling Benefits in a Card. My name is Pearl Who was I just speaking with? Yes, this is Michael Green. I, uh... Can I help you? Yes, I need to cancel. They said if I didn't want the insurance, to call this number within seven days. Okay. And what's the name of the company that you work for? Um, uh, I have to call... I have no, I, I cannot remember. Um, hold on just a second. Let me look at my phone. Okay. Yeah, I'm gonna have to... I'll look up the information and call you back. I'm sorry. No problem. You have a great day. All right.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello? Hello?

Speaker speaker_2: Hi, thank you for calling Benefits in a Card. My name is Pearl Who was I just speaking with?

Speaker speaker_1: Yes, this is Michael Green. I, uh...

Speaker speaker_2: Can I help you?

Speaker speaker_1: Yes, I need to cancel. They said if I didn't want the insurance, to call this number within seven days.

Speaker speaker_2: Okay. And what's the name of the company that you work for?

Speaker speaker_1: Um, uh, I have to call... I have no, I, I cannot remember. Um, hold on just a second. Let me look at my phone.

Speaker speaker_2: Okay.

Speaker speaker_1: Yeah, I'm gonna have to... I'll look up the information and call you back. I'm sorry.

Speaker speaker_2: No problem. You have a great day.

Speaker speaker_1: All right.