

Transcript: Pearl

Rojas-5172231674707968-5381791182143488

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, is Linda Shearer? Hello. This is Brenda. Hi, my name is Pearl. I'm calling from Benefits in a Card on behalf of your staff at Unity Healthcare. What? We received a voicemail from you, um, requesting us to give you a call back, so that's what we're doing here this morning. Hello? Maybe a mistake. Hello? Maybe it was a mistake. Okay. All righty. I'll go ahead and locate your account. Thank you so much for calling or attending my call. You have a great day. Okay. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, is Linda Shearer?

Speaker speaker_2: Hello. This is Brenda.

Speaker speaker_1: Hi, my name is Pearl. I'm calling from Benefits in a Card on behalf of your staff at Unity Healthcare.

Speaker speaker_2: What?

Speaker speaker_1: We received a voicemail from you, um, requesting us to give you a call back, so that's what we're doing here this morning.

Speaker speaker_2: Hello? Maybe a mistake.

Speaker speaker_1: Hello?

Speaker speaker_2: Maybe it was a mistake.

Speaker speaker_1: Okay. All righty. I'll go ahead and locate your account. Thank you so much for calling or attending my call. You have a great day.

Speaker speaker_2: Okay.

Speaker speaker_1: Bye-bye.