Transcript: Pearl

Rojas-5158209601978368-6623473430478848

Full Transcript

Your call may be-- The subscriber you are trying to reach is not available. ... recorded for quality assurance purposes. Please leave your message after the tone. Hi, this call is for Miss Knight. My name is Pearl, calling for benefits and a card. Calling on behalf of your staff at AGCBGSF. We are processing healthcare enrollment forms and on your form... you chose... a plan but then you also chose no coverage, you choose not to participate. So we are just calling to confirm whether you needed coverage or not. At the moment your coverage will be declined, you do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And he- he can't- you speak to will be able to help you with this enrollment process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Your call may be--

Speaker speaker_1: The subscriber you are trying to reach is not available.

Speaker speaker_0: ... recorded for quality assurance purposes.

Speaker speaker_1: Please leave your message after the tone.

Speaker speaker_2: Hi, this call is for Miss Knight. My name is Pearl, calling for benefits and a card. Calling on behalf of your staff at AGCBGSF. We are processing healthcare enrollment forms and on your form... you chose... a plan but then you also chose no coverage, you choose not to participate. So we are just calling to confirm whether you needed coverage or not. At the moment your coverage will be declined, you do have 30 days from the date of your first paycheck to enroll and make any changes you need. You can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. And he- he can't- you speak to will be able to help you with this enrollment process. Thank you and have a great day.