

Transcript: Pearl

Rojas-5138993326899200-6457977984827392

Full Transcript

Welcome to 817-431-7488-8667. Your call may be monitored or recorded for quality assurance. Hi, good afternoon. This call is for Ms. Filosillas. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff at EGC Search Staffing. We are processing returned mail today, and your mail was returned due to insufficient address. So we're just calling to confirm your address so we can get your card resent to you. If you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. Any agent that you speak to will be able to help you with this process. Thank you and have a great day.

Conversation Format

Speaker speaker_0: Welcome to 817-431-7488-8667. Your call may be monitored or recorded for quality assurance.

Speaker speaker_1: Hi, good afternoon. This call is for Ms. Filosillas. My name is Pearl calling from Benefits in a Card, calling on behalf of your staff at EGC Search Staffing. We are processing returned mail today, and your mail was returned due to insufficient address. So we're just calling to confirm your address so we can get your card resent to you. If you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856. Any agent that you speak to will be able to help you with this process. Thank you and have a great day.