**Transcript: Pearl** 

Rojas-5113580850987008-5355600949493760

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 205-243-8463. Good afternoon. This call is for Mrs. Jill-- Gill? My name is Pearl calling from Benefit in a Card, calling on behalf of your staffing agency Hospitality Staffing Solutions. Um, we were just calling because your benefit card was returned to us due to no mail reciprocal. So we're just calling to confirm your address so we can get your card resent to you. If you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, um, an agent will be able to help you with this process. Thank you and have a great day.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 205-243-8463.

Speaker speaker\_1: Good afternoon. This call is for Mrs. Jill-- Gill? My name is Pearl calling from Benefit in a Card, calling on behalf of your staffing agency Hospitality Staffing Solutions. Um, we were just calling because your benefit card was returned to us due to no mail reciprocal. So we're just calling to confirm your address so we can get your card resent to you. If you can give us a call Monday to Friday, 8:00 AM to 8:00 PM Eastern Standard Time at 800-497-4856, um, an agent will be able to help you with this process. Thank you and have a great day.