

## Transcript: Pearl

**Rojas-5074878222352384-5111814249037824**

### Full Transcript

Mm-hmm, good morning. Thank you for calling Benefits in a Card. My name is Pearl, who do I have the pleasure of speaking with? My name is Earl. And how can I assist you? Um, I'm trying to figure out, uh, all the benefits I can, uh, apply for. You're wanting... You're wanting to see, uh, um, how many benefits you can apply for? Yeah. What all the benefit, uh, options I have? Okay. Um, what's the name of the staff agency you work for? Uh, uh, Personnel Partners. Partner Personnel. Okay. If you'd like, I, I can send you a copy of the benefit guide and it'll show all of the benefits that are offered and how much it costs a week depending on who you cover. Okay. Uh... Your email address? Yes, ma'am..... My email address is earlzarPELLI14@gmail.com. You said earlzarPELLI1-4-0@...? Gmail.com. Okay. And then Zarpelli is Z-A-R-P-E-L-L-I? No, Zar-... Z-A-R-P-E-L-L... Zar-... Z-A-R-P-E-L-L-1-4@gmail.com. All righty. This email's going to come from info@benefitsinacard.com. It should go to your inbox. If you don't see it in your inbox, try your, uh, spam or junk folder. Okay. Do you have any questions? Uh, no, ma'am. Thank you so much for calling. You have a great day. All right.

### Conversation Format

Speaker speaker\_0: Mm-hmm, good morning. Thank you for calling Benefits in a Card. My name is Pearl, who do I have the pleasure of speaking with?

Speaker speaker\_1: My name is Earl.

Speaker speaker\_0: And how can I assist you?

Speaker speaker\_1: Um, I'm trying to figure out, uh, all the benefits I can, uh, apply for.

Speaker speaker\_0: You're wanting... You're wanting to see, uh, um, how many benefits you can apply for?

Speaker speaker\_1: Yeah. What all the benefit, uh, options I have?

Speaker speaker\_0: Okay. Um, what's the name of the staff agency you work for?

Speaker speaker\_1: Uh, uh, Personnel Partners. Partner Personnel.

Speaker speaker\_0: Okay. If you'd like, I, I can send you a copy of the benefit guide and it'll show all of the benefits that are offered and how much it costs a week depending on who you cover.

Speaker speaker\_1: Okay. Uh...

Speaker speaker\_0: Your email address?

Speaker speaker\_1: Yes, ma'am..... My email address is earlzarpelli14@gmail.com.

Speaker speaker\_0: You said earlzarpelli1-4-0@...?

Speaker speaker\_1: Gmail.com.

Speaker speaker\_0: Okay. And then Zarpelli is Z-A-R-P-E-L-L-I?

Speaker speaker\_1: No, Zar... Z-A-R-P-E-L-L... Zar... Z-A-R-P-E-L-L-1-4@gmail.com.

Speaker speaker\_0: All righty. This email's going to come from info@benefitsinacard.com. It should go to your inbox. If you don't see it in your inbox, try your, uh, spam or junk folder.

Speaker speaker\_1: Okay.

Speaker speaker\_0: Do you have any questions?

Speaker speaker\_1: Uh, no, ma'am.

Speaker speaker\_0: Thank you so much for calling. You have a great day.

Speaker speaker\_1: All right.