

Transcript: Pearl

Rojas-5038891104518144-4815204107468800

Full Transcript

Hi. Good afternoon. Thank you for calling Benefits ... My name is Pearl. Who do I have the pleasure of speaking with? Brandon Todd Ford. And how can I assist you? Yeah. I do not want your insurance. Do not. Okay. And what's the name of the staff agency you work for? Serge. And send me a- And the last four digits of your social? Okay. Huh? The last four digits of your social? Yeah. 3265. All righty. And... Give me one moment. Okay. And if you can verify your address and date of birth. It's 208 West Dolgley Street, Apartment 2, Wapakoneta, Ohio 45895. And 3/21/1972. Okay. Can I have your phone number as 419-733-5381? Right. And I have your email address as b.ford2357@gmail.com? Right. And I have that you're, um, declining coverage today. Correct? Yes. I do not want the insurance, ma'am. All righty. I went ahead and got y'all set out. Is there anything else I can assist you with? That's it. Appreciate you. Thank you for your call. You have a great day. Bye. You too.

Conversation Format

Speaker speaker_0: Hi. Good afternoon. Thank you for calling Benefits ... My name is Pearl. Who do I have the pleasure of speaking with?

Speaker speaker_1: Brandon Todd Ford.

Speaker speaker_0: And how can I assist you?

Speaker speaker_1: Yeah. I do not want your insurance. Do not.

Speaker speaker_0: Okay. And what's the name of the staff agency you work for?

Speaker speaker_1: Serge. And send me a-

Speaker speaker_0: And the last four digits of your social? Okay.

Speaker speaker_1: Huh?

Speaker speaker_0: The last four digits of your social?

Speaker speaker_1: Yeah. 3265.

Speaker speaker_0: All righty. And... Give me one moment.

Speaker speaker_1: Okay.

Speaker speaker_0: And if you can verify your address and date of birth.

Speaker speaker_1: It's 208 West Dolglay Street, Apartment 2, Wapakoneta, Ohio 45895.
And 3/21/1972.

Speaker speaker_0: Okay. Can I have your phone number as 419-733-5381?

Speaker speaker_1: Right.

Speaker speaker_0: And I have your email address as b.ford2357@gmail.com?

Speaker speaker_1: Right.

Speaker speaker_0: And I have that you're, um, declining coverage today. Correct?

Speaker speaker_1: Yes. I do not want the insurance, ma'am.

Speaker speaker_0: All righty. I went ahead and got y'all set out. Is there anything else I can assist you with?

Speaker speaker_1: That's it. Appreciate you.

Speaker speaker_0: Thank you for your call. You have a great day.

Speaker speaker_1: Bye. You too.