

## **Transcript: Pearl**

**Rojas-5029128089026560-5423747620585472**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hi, with Mr. Chavez, please. Yeah. Hi, my name is Pearl. I'm calling from Benefits in a Card on behalf of your staffing agency, Superior Skilled Trades. Yes, ma'am. Um, your, I talked with your wife this morning, and she was requesting your policy information, and I have that for you. Um, I don't know if you'd like to, for me to provide it to you or you have a phone number so I can call her. Yeah, I'll give you a phone number for her. It'll be easier, uh... I'm, I'm not worried right now. Okay. What's her phone number? Uh, 979-472-9423. Mm-hmm. Mm-hmm. All righty, I'll go ahead and give her a call. Thank you so much for attending my call. Thank you. Yes, ma'am.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hi, with Mr. Chavez, please.

Speaker speaker\_2: Yeah.

Speaker speaker\_1: Hi, my name is Pearl. I'm calling from Benefits in a Card on behalf of your staffing agency, Superior Skilled Trades.

Speaker speaker\_2: Yes, ma'am.

Speaker speaker\_1: Um, your, I talked with your wife this morning, and she was requesting your policy information, and I have that for you. Um, I don't know if you'd like to, for me to provide it to you or you have a phone number so I can call her.

Speaker speaker\_2: Yeah, I'll give you a phone number for her. It'll be easier, uh... I'm, I'm not worried right now.

Speaker speaker\_1: Okay. What's her phone number?

Speaker speaker\_2: Uh, 979-472-9423.

Speaker speaker\_1: Mm-hmm. Mm-hmm. All righty, I'll go ahead and give her a call. Thank you so much for attending my call.

Speaker speaker\_2: Thank you. Yes, ma'am.