

Transcript: Pearl

Rojas-5022416251076608-6315917861404672

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, good morning. Thank you for calling Benefits in a Card. My name is Pearl Ludell, who's speaking with? Hi, my name is Maggie McCulloch. Um, I work with Create A Circle and have... My QLE got approved, um, so I was just calling back for what I wanted to sign up for. Okay, what are the four digits of your social? 2610. And your address and date of birth? 3851 Timber Holloway, Marietta, Georgia 30062. And then the date of birth is 11/06/1998. Okay, and I have your phone number as 678-458-9476. Yep. And I have your email address as mkm-3377@comcast.net? Yes. All righty. All righty. So you did go ahead and get approved, and what are you wanting to enroll in today? So, and I'm just looking to enroll for the month of December, um, until open enrollment for the 2025 year. Um, so I'm just wanting to do the InSure Plus and the Critical Illness. Okay. So the, so all the medical plans are called InSure Plus. Did you wanna do the basic, enhanced or premier? Um, I guess the basic, it's 17.21 a week. Yes. Okay. Um, all right. So that's gonna bring your weekly deductions to \$19.72 a week. Yes. Okay. It will take one to two weeks for the staffing agency to start making those deductions. Once they do, the following Monday you become active, and then later that week you receive your medical card in your email. Okay. And that's it? Um, yes. And then do you know who you're wanting to put as the beneficiary for your critical illness? Yeah. What's the name? Uh, Marni McCulloch, M-A-R-N-I. And what is her relation to you? Um, mother, parent. All righty. All right. Do you wanna hand that information down? Is there anything else I can assist you with today? Um, so I'll get that confirmation in my email? Yes. I can get one sent to you. They're not automatically sent, but I can definitely get one sent to you. Okay, perfect. Um, and then I just wanted to confirm the dates for open enrollment for the next year. I wanted to ask what those were. All righty. And bear with me one moment while I get that date for you. For Create A Circle is about the 24th of December until the end of January. So all the way through January? Yes, all the way till the 30th. All right, perfect. Is there anything else I can assist you with today? That is it. Thank you so much for calling in. Have a great day. All right. You as well. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, good morning. Thank you for calling Benefits in a Card. My name is Pearl Ludell, who's speaking with?

Speaker speaker_2: Hi, my name is Maggie McCulloch. Um, I work with Create A Circle and have... My QLE got approved, um, so I was just calling back for what I wanted to sign up for.

Speaker speaker_1: Okay, what are the four digits of your social?

Speaker speaker_2: 2610.

Speaker speaker_1: And your address and date of birth?

Speaker speaker_2: 3851 Timber Holloway, Marietta, Georgia 30062. And then the date of birth is 11/06/1998.

Speaker speaker_1: Okay, and I have your phone number as 678-458-9476.

Speaker speaker_2: Yep.

Speaker speaker_1: And I have your email address as mkm-3377@comcast.net?

Speaker speaker_2: Yes.

Speaker speaker_1: All righty. All righty. So you did go ahead and get approved, and what are you wanting to enroll in today?

Speaker speaker_2: So, and I'm just looking to enroll for the month of December, um, until open enrollment for the 2025 year. Um, so I'm just wanting to do the InSure Plus and the Critical Illness.

Speaker speaker_1: Okay. So the, so all the medical plans are called InSure Plus. Did you wanna do the basic, enhanced or premier?

Speaker speaker_2: Um, I guess the basic, it's 17.21 a week.

Speaker speaker_1: Yes. Okay. Um, all right. So that's gonna bring your weekly deductions to \$19.72 a week.

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. It will take one to two weeks for the staffing agency to start making those deductions. Once they do, the following Monday you become active, and then later that week you receive your medical card in your email.

Speaker speaker_2: Okay. And that's it?

Speaker speaker_1: Um, yes. And then do you know who you're wanting to put as the beneficiary for your critical illness?

Speaker speaker_2: Yeah.

Speaker speaker_1: What's the name?

Speaker speaker_2: Uh, Marni McCulloch, M-A-R-N-I.

Speaker speaker_1: And what is her relation to you?

Speaker speaker_2: Um, mother, parent.

Speaker speaker_1: All righty. All right. Do you wanna hand that information down? Is there anything else I can assist you with today?

Speaker speaker_2: Um, so I'll get that confirmation in my email? Yes.

Speaker speaker_1: I can get one sent to you. They're not automatically sent, but I can definitely get one sent to you.

Speaker speaker_2: Okay, perfect. Um, and then I just wanted to confirm the dates for open enrollment for the next year. I wanted to ask what those were.

Speaker speaker_1: All righty. And bear with me one moment while I get that date for you. For Create A Circle is about the 24th of December until the end of January.

Speaker speaker_2: So all the way through January?

Speaker speaker_1: Yes, all the way till the 30th.

Speaker speaker_2: All right, perfect.

Speaker speaker_1: Is there anything else I can assist you with today?

Speaker speaker_2: That is it.

Speaker speaker_1: Thank you so much for calling in. Have a great day.

Speaker speaker_2: All right. You as well. Thank you.